## AMENDMENTS TO THE CLAIMS

This listing of claims replaces all prior versions, and listings, of claims in the application: 1. – 4. (Cancelled)

1 1 5. (Currently Amended) A method for servicing an inkjet printer including an inkjet 2 printhead with a nozzle plate and a first service module removably installed on the printer, 3 comprising: 4 identifying a printhead-related service condition not adequately addressed by servicing 5 the printer with the first service module being in an un-worn condition: 6 providing a second service module with a service function different from the first service module and adapted to address said printhead-related service condition, the second service 7 8 module removably installable on the printer-and with respect to the first service module; 9 removing the first service module from the printer: 10 installing the second service module in the printer in place of the first service module; 11 using the second service module, conducting a special printhead-related servicing 12 operation. 1 6 (Currently Amended) The method of claim 5, further comprising: 2 after completion of the special printhead-related servicing operation, removing the 3 second service module from the printer; and install installing the first service module in the printer in place of the second service 4 5 module.

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1 7. (Currently Amended) A method for servicing an inkjet printer including an inkjet 2 printhead with a nozzle plate and a first service module removably installed on the printer. 3 comprising:

identifying a printhead-related service condition not adequately addressed by servicing the printer with the first service module being in an un-worn condition;

providing a second service module with a service function different from the first service module and adapted to address said printhead-related service condition, the second service module removably installable on the printer and with respect to in place of the first service module:

providing a set of instructions for using the second service module with the inkjet printer to the printer user, wherein the step of providing a set of instructions includes providing a set of machine readable printer instruction code for loading into the printer.

8 (Currently Amended) The method of claim 7 wherein the printer is controlled by 2 a host computer, and wherein the step of using providing the set of instructions includes 3 downloading the set of printer instruction code from the host computer.

## 9. - 13. (Cancelled)

1 14. (Currently Amended) A method for servicing an inkjet printer including an inkjet 2 printhead with a nozzle plate and a first service module removably installed on the printer, 3 comprising:

identifying a printhead-related service condition not adequately addressed by servicing the printer with the first service module being in an un-worn condition;

providing a second service module with a service function different from the first service module and adapted to address said printhead-related service condition, the second service module removably installable on the printer and with respect to in place of the first service module, wherein said printhead-related service condition includes ink on a printhead carriage interconnect, and the second service module includes a brush arranged to clean the interconnect.

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1 15. (Currently Amended) A method for servicing an inkjet printer including an inkjet
 printhead with a nozzle plate and a first service module removably installed on the printer,
 comprising:

identifying a printhead-related service condition not adequately addressed by servicing the printer with the first service module being in an un-worn condition;

providing a second service module with a service function different from the first service module and adapted to address said printhead-related service condition, the second service module removably installable on the printer and with respect to in place of the first service module, wherein said printhead-related service condition includes vibration or shock incurred during shipment or moving of the printer, and the second service module includes a special capping structure having a range of movement along an axis generally transverse to a nozzle array of the printhead, and a bias structure which urges the capping structure toward and into engagement with the printhead during a capping procedure.

1 16. (Original) The method of claim 15 wherein the special capping structure includes 2 a relative hard, non-resilient cap structure which contains the printhead during the capping 3 procedure.

1 17. - 18. (Cancelled)

1	19. (Currently Amended) A method for servicing an inkjet printer including an inkjet		
2	printhead and a removable first service module, comprising:		
3	providing a second service module different from the first service module and adapted to		
4	address a printhead-related service condition not adequately addressed by the first service		
5	module being in an un-worn condition, the second service module removably installable on the		
6	printer and with respect to in place of the first service module;		
7	providing a set of instructions for using the second service module with the inkjet printer		
8	to the printer user, wherein the step of providing a set of instructions includes providing a set of		
9	machine readable printer instruction code for loading into the printer;		
10	installing the second service module in the printer;		
11	conducting a printhead-related service operation using the second service module.		
1	20. (Currently Amended) A method for servicing an inkjet printer including an inkjet		
2	printhead and a removable first service module, comprising:		
3	providing a second service module different from the first service module and adapted to		
4	address a printhead-related service condition not adequately addressed by the first service		
5	module being in an un-worn condition, the second service module removably installable on the		
6	printer and with respect to in place of the first service module;		
7	providing a set of instructions for using the second service module with the inkjet printer		
8	to the printer user, wherein the printer is controlled by a host computer, and the step of providing		
9	a set of instructions includes downloading the set of printer instruction code from the host		
10	computer;		
11	installing the second service module in the printer;		
12	conducting a printhead-related service operation using the second service module.		
1	21. (Canceled)		

1 22. (Currently Amended) A method for servicing an inkjet printer including an inkjet 2 printhead and a removable first service module, comprising: 3 providing a second service module different from the first service module and adapted to 4 address a printhead-related service condition not adequately addressed by the first service 5 module being in an un-worn condition, the second service module removably installable on the 6 printer and with respect to in place of the first service module; 7

installing the second service module in the printer;

conducting a printhead-related service operation using the second service module;

after completion of the printhead-related servicing operation, removing the second service module from the printer; and

installing the first service module in the printer in place of the second service module.

23. - 26. (Cancelled)

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- 1 27. (Currently Amended) A method for servicing an inkjet printer including an inkjet 2 printhead and a removable first service module, comprising:
- providing a second service module different from the first service module and adapted to 3 4 address a printhead-related service condition not adequately addressed by the first service 5 module being in an un-worn condition, the second service module removably installable on the 6 printer and with respect to in place of the first service module;
- 7 installing the second service module in the printer;
- 8 conducting a printhead-related service operation using the second service module:
- 9 wherein said printhead-related service condition includes ink on a printhead carriage 10 interconnect, and the second service module includes a cleaning element arranged to clean the
- 11 interconnect during a special cleaning mode with the printhead removed from the carriage.
- 1 28. - 29. (Cancelled)

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1	30.	(Currently Amended) A special service module An apparatus for use in an inkjet
2	printing syste	m including an inkjet printhead and a standard service module removably installed
3	in the printing	g system, the apparatus comprising a special service module configured to be
4	removably in	stalled in the printing system in place of the standard service module to perform a
5	special service	e function on the printhead which is not performed by the standard service module
6	being in an u	n-worn condition, the special service module removably installable on the printer
7	and with resp	ect to in place of the standard service module.

1 31. (Previously Presented) A method for servicing an inkjet printer including an
2 inkjet printhead with a nozzle plate and a first service module removably installed on the printer,
3 comprising:

identifying a printhead-related service condition not adequately addressed by servicing the printer with the first service module;

providing a second service module with a service function different from the first service module and adapted to address said printhead-related service condition;

removing the first service module from the printer;

installing the second service module in the printer in place of the first service module; using the second service module, conducting a special printhead-related servicing operation;

after completion of the special printhead-related servicing operation, removing the
 second service module from the printer; and

installing the first service module in the printer in place of the second service module.

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1 32. (Currently Amended) A method for servicing an inkjet printer including an inkjet

identifying a printhead-related service condition not adequately addressed by servicing the printer with the first service module in an <u>un used un-wom</u> condition, said printhead-related service condition including vibration or shock incurred during shipment or moving of the printer; the second service module including a special capping structure having a range of movement along an axis generally transverse to a nozzle array of the printhead, and a bias structure which urges the capping structure toward and into engagement with the printhead during a capping procedure, and wherein the special capping structure including a relative hard, non-resilient cap structure which contacts the printhead during the capping procedure;

providing a second service module with a service function different from the first service module and adapted to address said printhead-related service condition[[;]],wherein the second service module includes a special capping structure having a range of movement along an axis generally transverse to a nozzle array of the printhead, and a bias structure which urges the capping structure toward and into engagement with the printhead during a capping procedure, and wherein the special capping structure including a relative hard, non-resilient cap structure which contacts the printhead during the capping procedure; and

performing the capping procedure with the second service module installed in the printer, and maintaining contact between the non-resilient cap structure and the printhead to prevent a pumping action on the printhead when subjected to vibration and shock.

1 33. (Previously Presented) The method of claim 32, wherein a constant closed volume is maintained between the cap structure and the printhead during the capping procedure.

34. – 44. (Cancelled)

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1	45. (Currently Amended) An inkjet printing system, comprising:		
2	an inkjet printhead;		
3	a service area for performing service functions on the printhead;		
4	a first service module for removable mounting at the service area to perform service		
5	functions on the printhead during a standard printhead service mode;		
6	a second service module for removable mounting at the service area in place of the first		
7	service module to perform a different service function from that performed by the first service		
8	module in an unused un-worn condition on the printhead during a special printhead service		
9	mode.		

## 46. (Previously Presented) The system of Claim 45 further comprising: a printhead carriage for mounting the printhead and arranged for traversing movement along a print area and for moving to the service area;

a service carriage for removably mounting the first service module or the second service
 module.